

VICTOR FONTANA

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Detail-oriented IT student with a passion for technology and problem-solving, seeking a full-time career in Information Technology to further develop hands-on experience and contribute skills in a dynamic IT environment.

EXPERIENCE

VOLUNTEER MODERATOR AND HELP DESK

MAY 2022 – OCT 2022

- I worked with end users to ensure policies were being followed as well as providing them with end user support. I went through various checklists and troubleshooting solutions to help them have a smooth experience.
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PROJECT HIGHLIGHT

- Developed a MySQL database to monitor club members status, contact, and possible allergens to ensure safety.
 - UX/UI website development to develop an interactive portfolio.
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EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

University Of Central Florida – Orlando Florida

Expected Graduation: May 2026

- Relevant Coursework: Database Concepts, CS1, OS Concepts, Networking Concepts, Object Oriented Programming
 - GPA 3.4
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SKILLS AND PROFICIENCIES

Certifications:

- **TestOut IT Fundamentals Pro Certification:** Demonstrated foundational knowledge in Microsoft Office Applications, Computing Basics, Databases, Hardware, Information Systems, Networking, Operating Systems, Programming, and System Security.
- **CompTIA Networking+ Certification**

Programming Languages:

- Python
- SQL
- C
- Java

Software Applications:

- MySQL server 8.0.30
- Microsoft Office
- Eclipse
- IDLE 3.2.2
- Visual Code Studio
- MySQL workbench 8
- WireShark 4.2.2